



Trip Leader, Costa Rica

About us

MEDLIFE is a non-profit organization that partners with low-income communities in Latin America and Africa to improve their access to medicine, education, and community development projects. **Our mission** is to build a worldwide Movement empowering the poor in their fight for equal access to healthcare, education, and a safe home. **Our vision** is a world free from the constraints of poverty. MEDLIFE works with students from around the world in order to broaden their perspectives and better equip them to advocate for social justice.

Our ideal Trip Leader

We're looking for a passionate advocate who has an immediate connection to our mission and vision. We need **storytellers** that can elevate the voice of community members in developing countries. We need **community organizers**, who will rally groups together to fight for our cause, make positive connections, and build relationships with ease. We need **problem solvers** that can turn challenges into growth opportunities. And if you genuinely want to make the world a better place, we need you.

About the role

We're looking for a Trip Leader to be in charge of the wellbeing of the volunteers during their time in the destination and is key in the flow of our Operations.

What will your day-to-day look like at MEDLIFE?

- Managing groups of volunteers keeping them informed about the scheduled activities of the SLT.
- Ensure the wellbeing and safety of the group.
- Manage the logistics of the Mobile Clinics and Development Projects.
- Coordinate with providers for meals, transportation, and hotel rooms.
- Deliver educational content during Service Learning Trips.
- Offer and book optional activities for the groups.
- Provide reports to Operations during and after the Service Learning Trips.
- Accompany the group during meals and optional activities.
- Act as interpreter (English to Spanish and vice versa) throughout the trip
- Deal directly with the volunteers' issues and concerns.

What will you bring?

- 3+ years experience working with groups (in tourism or education or volunteering).
- Degree in Tourism, Hospitality Management, Humanities or Social Sciences.
- Excellent proficiency in English. Our Service Learning Trips are delivered in English.
- Experience in group management as tour leader or guide, will work with volunteers and partners.
- Excellent customer service and problem solving, bringing solutions to any matter they may encounter during the tours. Putting the customer first and remaining calm during constantly evolving circumstances.
- Experience in handling logistics/operations of tours, events, or related.
- Experience providing written reports about incidents on tours.

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- Proven ability to communicate effectively in a wide range of contexts.
- High levels of energy. As a representative of MEDLIFE, you must always be helpful, friendly, and a proactive leader. You must be available 24/7 during the tours.
- Awareness of and commitment to social justice, human rights, and sustainable development.
- Knowledge of the country's history and current affairs, cultures, and systems (health, education, political)

Nice to have:

- Official Guide License
- First Aid Certificate
- CPR Certificate

What do we offer you?

- Competitive daily free commensurate with the role
- Flexibility
- Growth opportunities
- Commissions for activities sale

How to apply

Take the first step towards joining the MEDLIFE Movement by clicking [here](#) and completing the application form. We look forward to receiving your application!

Please note: We are grateful to all interested candidates, but only those chosen for an interview will be contacted.

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